



REGIONAL CONTAINER LINES SHIPPING CO., LTD.

宏海箱运船务有限公司

Dear Sir,

Re: GANTA BHUM 490S delay Departure behind schedule

We refer to the captioned matter and wish to extend our sincere apologies in view of the fact that the subject shipment was delivered after the estimated scheduled date due to **Typhoon.**

We do understand the inconvenience caused as a result. Despite the occurrence of this unexpected event, we maintain that we have in the past, able to provide efficient and reliable services to meet all our customers' needs. As such, we trust that you will readily view this incident in isolation that cannot possibly represent the commitment and customer-orientated mission which RCL represents.

We appreciate your support of RCL thus far and thank you for your kind understanding in the above matter. We trust that we can still continue to look forward to your invaluable support in the near future with a view to enhancing and strengthening our business ties to a higher realm.

Yours faithfully,

For (宏海箱运船务有限公司)

宏海箱运船务有限公司
中国上海西藏中路 18 号港陆广场 2601-03 室
邮编: 200001
电话: (8621) 61324500
传真: (8621) 61324503 61324504

REGIONAL CONTAINER LINES SHIPPING CO.,LTD.
Room 2601-03, Harbour Ring Plaza
No.18 Xi Zang Zhong Road, Shanghai, China 200001
Tel: (8621) 61324500
Fax: (8621) 61324503 61324504